

Dear All,

Having searched our databases, we can find no record of any Immigration offences in relation to the above premises, therefore Immigration Enforcement will not be making any representations at this time.

Regards

Phil Thomas

The Alcohol and LNR Licensing Team  
Interventions and Sanctions Directorate  
Immigration Enforcement  
Home Office  
15th Floor Long Corridor  
Lunar House  
40, Wellesley Road  
Croydon CR9 2BY

Tel: +443000728896

For new applications - [Alcohol@homeoffice.gov.uk](mailto:Alcohol@homeoffice.gov.uk)

For enquiries relating to license applications or ongoing reviews - [IE.Alcoholenquiries@homeoffice.gov.uk](mailto:IE.Alcoholenquiries@homeoffice.gov.uk)

For reviews to be considered or initiated along with hearing dates - [IE.Alcoholreviews@homeoffice.gov.uk](mailto:IE.Alcoholreviews@homeoffice.gov.uk)





# NORFOLK

## CONSTABULARY

*Our Priority is You*

### Norfolk Constabulary

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Licensing Team  
Bethel Street Police Station  
Norwich  
Norfolk  
NR21NN

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**Tel:** 01603 276024  
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**Email:** [licensingteam@norfolk.pnn.police.uk](mailto:licensingteam@norfolk.pnn.police.uk)

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**[www.norfolk.police.uk](http://www.norfolk.police.uk)**  
Non-Emergency Tel: 0845 456 4567

Licensing Manager,  
North Norfolk District  
Council,  
Holt Road,  
Cromer,  
Norfolk,  
Nr27 9EN

Date: 27/01/2022

Your Ref:

Our Ref:

Dear Licensing Team,

Norfolk Constabulary supports the application by the responsible authority Environmental Health to review the premises licence at Lily-Mai's, New Street, Cromer.

Whilst the application for review has been made specifically under the public nuisance Licensing objectives, as the lead responsibility authority for crime and disorder, it is felt we should highlight the below to the Licensing Sub-Committee in order to allow the fuller picture on how the premises is run.

The following incidents indicate the owner Andrew Hubbard has been complicit in allowing incidents of crime and disorder at his premises. Whilst it is acknowledged these incidents have not warranted a formal licensing intervention on their own merit, this current review allows an opportunity for the Licensing Sub-Committee to consider the imposition of a CCTV condition to be added to the operating schedule, to aid compliance with the licensing objectives as a whole and in particular crime and disorder.

24/10/2020 22:00 PC Boakes reports

Description REPORTED BRAWL OUTSIDE OF PREMISES. ON TALKING TO STAFF, THEY CLAIMED THAT WHEN TROUBLE STARTED, THEY MADE SURE EVERYONE LEFT, THEY THEN KEPT THE STAFF INDOORS WHILST THE 'BRAWL' CONTINUED OUTSIDE, NO NAMES OF THOSE INVOLVED IN THE BRAWL WERE SHARED. THE PROBLEM HERE IS WHEN THE BRAWL STARTING IN THE PREMISES NO STAFF CALLED POLICE

26/10/2020 14:30 PC Barnes reports

Description I ATTENDED LILY-MAI'S AGAIN TO SPEAK TO THEM ABOUT THEIR CCTV. I SPOKE WITH A YOUNG FEMALE MEMBER OF STAFF WHO SAID THE CCTV WAS WORKING, BUT SHE COULDN'T

We will answer letters within 10 working days, where information is available.  
Where this is not possible, an explanation will be given for any delay.



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ACCESS IT. SHE THEN GOT ANDREW HUBBARD FOR ME, HE STATED THAT I WAS THE 3RD OFFICER TO ATTEND ABOUT CCTV AND HE SAID IT WASN'T WORKING. I THEN TOLD HIM WHAT THE FEMALE HAD SAID AND HE SAID SHE WAS WRONG. I ASKED HIM IF HAVING CCTV WAS PART OF HIS LICENSING REQUIREMENTS AND HE SAID THAT THE CCTV WASN'T HIS MAIN PRIORITY AT THIS TIME. HE THEN SAID THE CCTV WAS WORKING BUT NOT FOR THE FRONT CAMERA, WHICH IS THE ONE THAT IS REQUIRED.

I ASKED TO SEE THE CCTV AND HE TOOK ME TO THE CUPBOARD, THE SCREEN WAS ON STANDBY, BUT WHEN HE MOVED THE MOUSE, THE SCREEN WAS FROZEN ON A STILL, WHICH WAS FROM THE CAMERA AT THE FRONT OF THE RESTAURANT WHICH WAS THE CAMERA NEEDED, HE CLOSED THE IMAGE DOWN AND SHOWED ME THUMB NAILS OF THE CAMERAS AND IT WAS MISSING THE CAMERA WE REQUIRED, WHEN I QUESTIONED HIM ABOUT THIS HE STATED THAT IT WAS FROM AN INCIDENT A FEW WEEKS AGO, I ASKED HIM TO SHOW ME AND HE SAID NO, HE THEN STARTED TO BECOME ARGUMENTATIVE, HE TOLD ME THAT HIS BROTHER JAMIE HAD KICKED A GUY OUT ON SATURDAY NIGHT FOR BEING DRUNK AND DISORDERLY, BUT THEN HE WOULDN'T GIVE ME HIS BROTHERS DETAILS.

HE THEN BECAME A LOT MORE VOCAL, I TRIED TO ASK HIM TO QUIETEN DOWN. I EXPLAINED THAT I COULD SEIZE THE CCTV UNDER SECTION 19 OF PACE. AT THAT POINT HE STARTED SHOUTING AT ME, A THOUGHT IT WOULD BE BETTER TO LEAVE, AS I WAS WALKING OUT OF THE RESTAURANT, HE CONTINUED SHOUTING AT ME. I LEFT THE RESTAURANT AND STOOD IN THE DOORWAY, HE CONTINUED HAVING A GO AT ME AND SAYING JUST BECAUSE I HAD A BADGE DIDN'T MEAN I COULD DO WHATEVER I WANTED.

HE ASKED ME IF I HAD ARRESTED THE GUY AND I SAID NO, HE THEN ASKED IF I HAD ARRESTED ANYONE, AGAIN I SAID NO, AT THAT POINT HE SHOUTED AT ME SAYING I WAS TRYING TO MAKE AN INVESTIGATION OUT OF NOTHING AND THAT IT WAS JUST A FIGHT.

I THEN SAID THAT HE WAS BEING UNPROFESSIONAL AND I WALKED AWAY TO MY POLICE CAR. THERE WERE CUSTOMERS INSIDE THE RESTAURANT, SO FOR ANDREW HUBBARD TO BE ACTING THIS WAY WAS UNPROFESSIONAL. HE WAS NOT HELPFUL AND I FELT HE WAS WITH HOLDING WHAT COULD BE IMPORTANT EVIDENCE.

#### 20/11/2021 PC Beastall reports

Description THE VICTIM REPORTS THAT HE WAS FOLLOWED INTO THE DISABLED TOILETS BY AN UNKNOWN INDIVIDUAL WHO GOES BY THE NAME OF "POLISH". THE MALE HAS STATED "WE'RE GOING TO DO SOMETHING OR WE'RE GOING TO SMASH YOU!". THE VICTIM HAS STOOD HIS GROUND AND THE MALE HAS BACKED DOWN. THE VICTIM TOOK HIS WORDS AS A THREAT AND FEARED FORCE FROM THE INDIVIDUAL.

#### 20/11/2021 PC Wright reports

Description THE VICTIM HAS BEEN INSIDE LILLY MAES BAR IN CROMER AND HAS HAD A DISAGREEMENT WITH THREE UNKNOWN MALES. HE HAS LEFT THE BAR, THE THREE UNKNOWN MALES HAVE FOLLOWED HIM AND 'JUMPED' HIM ON PRINCE OF WALES ROAD, CAUSING INJURY. VICTIM STATES HE DOES NOT REMEMBER WHAT THE DISAGREEMENT WAS ABOUT AND DOES NOT KNOW WHO THE SUSPECTS WERE. OWNER ANDREW HUBBARD REQUESTED TO PROVIDE CCTV FROM LILLY MAES, CROMER

Based on the above incidents Norfolk Constabulary respectfully seeks the following wording is added to the operating schedule under the Crime and Disorder licensing objective-

"an adequate CCTV system will be in operation at the premises whenever it is open for business. Images must be stored in digital format, for a minimum of 28 days and made available, on reasonable request

to police or regulating licensing authorities. Any failure to provide the images when properly requested, will constitute a breach of the premises licence”

Yours Sincerely

Chris Brooks  
Licensing Officer  
Norfolk Police

